

Native Woodland Trust

Donor Charter

Version 1.0

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As a charity seeking donations from the public , **The Native Woodland Trust** aims to comply with the Statement of Guiding Principles for Fundraising

Our pledge is to treat all our donors with respect, honesty and openness.

We commit to being accountable and transparent so that donors and prospective donors can have full confidence **The Native Woodland Trust.**

We promise we will effectively apply your gifts to us for their intended purposes.

We commit that you, our donors and prospective donors will:

Be informed of the organisation's mission, and of the way the organisation intends to use donated resources.

Be informed of the identity of those serving on the organisation's governing board, and that the board will exercise prudent judgement in its stewardship responsibilities.

Have access to the organisation's most recent financial statements.

Be assured your gifts will be used for the purposes for which they were given.

Receive appropriate acknowledgement and recognition.

Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law.

Be assured that all relationships with individuals representing the charity will be dealt with professionally.

Be informed whether those seeking donations are volunteers or employees of the organisation.

Know that the Native woodland Trust does not use Third party Agents for fundraising activities.

Have easily available access to the agreed procedures for making and responding to complaints.

Have the opportunity for any names to be deleted from mailing lists.

Be assured that the organisation will never share the mailing lists with third parties.

Receive prompt, truthful and forthright answers to questions you might have of the organisation.

Be assured that the Native Woodland Trust does not allow members of the Board of Directors to receive any payments from the organisation, either directly, indirectly, through third parties or via arms-length contracts.

Have direct access to senior members of staff and/or members of the Board of Directors for any issues, concerns or queries they may wish to raise